

Division of Health Care Finance and Policy
HSN Claims Update – May 21, 2009

Issue: Verification of eligibility on submitted HSN claims.

Update: With the upcoming release of newMMIS on May 26, 2009, all HSN, MassHealth and Commonwealth Care determined eligibles will be assigned a unique 12 digit member ID that will remain with an individual for life. Given the assignment of member unique IDs that do not change, the need for additional verification checks by the Division are no longer required. Effective September 1, 2009, claim verification for eligibility will only be based on the newMMIS ID or 10 digit “legacy” number and will no longer be verified via an HSN generated ID (last name, first name, date of birth).

Providers should ensure that the 12 digit newMMIS id or 10 digit legacy number is coded in the NM109 field and that the SSN is coded in the REF segment. Claims submitted without a correct newMMIS ID or legacy number will be denied as not being eligible for HSN services. The Division will notify providers once eligibility verification will be solely based on the 12 digit newMMIS id and legacy numbers will no longer be allowed. Providers should continue to code the SSN in the REF segment at all times.

Providers with questions should contact the Division’s Claims Customer Support Center at (866) 697-6080 or HSNHelpLine@PublicSectorPartners.com.